

2026 CONTRACT RATES

EFFECTIVE 01 JANUARY 2026 TO 31 DECEMBER 2026

29th July, 2025

Dear Bovia,

Nextgen Safaris

RE: 7.5% off rack contract rates effective 1st Jan 2026 to 31st Dec 2026

Find attached our 2026 Contract Rates, effective 1st January to 31st December 2026.

As Uganda's leading safari airline, we remain committed to delivering an exceptional service. With extensive coverage of all major game parks and reserves, we continue to offer your clients a premium, safe, convenient, and reliable travel experience.

To support the continued delivery of this high standard, we have made a modest adjustment to our contract fares. However, we are pleased to maintain the additional 5% discount off rack fares for bookings involving three or more circuits or groups of 10pax and above, along with guaranteed flight connections across our domestic network.

Baggage Policy

Our baggage allowance remains at 15kgs, including hand luggage, packed in soft-sided bags. For clients carrying excess baggage, we recommend:

- Purchasing a freight seat – ideal for photographers, groups, or families traveling together.
- Paying excess baggage fees at \$5 per kg on the day of travel for domestic flights.

We encourage you to carefully review the Notes and Terms & Conditions in the attached contract for full details.

Thank you for your continued support and partnership. We wish you a successful season and a productive year ahead.

Regards,



Ms. Rajah Njeri



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Bwindi Impenetrable National Park							
			Adult		Child		
Depart	Arrive	Ticket	Rack	Net	Rack	Net	Taxes
Entebbe	Kisoro	One Way	324	299.70	227	209.79	80
Kisoro	Entebbe	One Way	324	299.70	227	209.79	80
		Return	536	495.80	375	346.88	90
<i>Kisoro includes a USD 70 Surcharge both one way and return</i>							
Entebbe	Kihihi	One Way	324	299.70	227	209.98	10
Kihihi	Entebbe	One Way	324	299.70	227	209.98	10
		Return	536	495.80	375	346.88	20
Queen Elizabeth National Park							
			Adult		Child		
Depart	Arrive	Ticket	Rack	Net	Rack	Net	Taxes
Entebbe	Kasese	One Way	324	299.70	227	209.98	10
Kasese	Entebbe	One Way	324	299.70	227	209.98	10
		Return	536	495.80	375	346.88	20
Internal flight N/B child fare is not applicable							
			Adult		Child		
Depart	Arrive	Ticket	Rack	Net	Rack	Net	Taxes
Kisoro	Kihihi/Kasese	One Way	324	299.70	324	299.70	10
Kihihi	Kisoro/Kasese	One Way	324	299.70	324	299.70	10
Kasese	Kisoro/Kihihi	One Way	324	299.70	324	299.70	10

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Murchison Falls National Park							
			Adult		Child		
Depart	Arrive	Ticket	Rack	Net	Rack	Net	Taxes
Entebbe	Pakuba/Chobe/Bugungu	One Way	313	289.53	220	203.50	10
Pakuba/Chobe/Bugungu	Entebbe	One Way	313	289.53	220	203.50	10
		Return	522	482.85	366	338.55	20
Murchison to the West daily direct flights N/B Child fare not applicable							
			Adult		Child		
Depart	Arrive	Ticket	Rack	Net	Rack	Net	Taxes
Pakuba/Chobe/Bugungu	Kasese/Kihihi	One Way	572.00	529.10	572.00	529.10	10

Notes

- Flights to/from Kasese will require a minimum of 2 pax to operate
- Flights to/from Murchison (Pakuba, Chobe and Bugungu) will require a minimum of 4 pax to operate. This flight will operate daily except in March, April, May and November.
- Flights from Murchison to Kasese and Kihhi will require a minimum of 4 pax to operate. This flight will operate daily except in March, April, May and November.
- Flights to/from Jinja to Kisoro, Kihhi, Kasese, Murchison Falls are on request at a Surcharge of USD 1000

TERMS AND CONDITIONS



CONTRACT: This Contract must be signed, and a copy returned to AeroLink Uganda Limited.

FARES: Fares quoted are in US dollars Fares are valid as indicated. USD fares may be converted to the Uganda Shilling equivalent using the IATA rate of exchange prevailing at the time of purchase of tickets. AeroLink reserves the right to adjust the above fares in the event of major economic changes.

TAXES: Fares are exclusive of taxes. Taxes are indicated on the taxes column and should be added to the net fare. Taxes are subject to change without notice.

PAYMENTS: The Client will pay by cash, Credit Card or company cheque 14 days prior to travel date for all tickets with AeroLink Uganda Limited. TICKETING TIME LIMIT IS THEREFORE 14 DAYS BEFORE DAY OF TRAVEL FOR ALL FLIGHTS.

AMENDMENT, CANCELLATION & NO-SHOW POLICY

For Amendments:

Above 10 days before date of travel: Nil charges if tickets have not been issued
Above 10 days before date of travel: \$20 per ticket if ticket has been issued.
Within 9 to 5 days to date of travel: \$50 per ticket if ticket has been issued.
Within 4 days to date of travel: \$100 per ticket if ticket has been issued.

For Cancellations:

Above 10 days before date of travel: \$ 50 fee per ticket if tickets have been issued.
Between 9 to 5 days before date of travel: \$ 100 fee per ticket.
Cancellation between 4 and 0 days of travel is fully chargeable - No Refund

NO-SHOWS:

No-Show tickets are not transferable and are non-refundable. These tickets will have a 6 months validity period and can be revalidated for travel at a \$100 fee per ticket upon availability confirmation.
In the event of exceptional or humanitarian circumstances, a request for refund would be considered on an individual basis and will be granted at the company's discretion.

REFUNDS/ CREDIT NOTES

In all cases, refunds will be paid within 45 working days from date of cancellation
All refunds will be subject to administrative fees of \$ 20 per ticket, 5% PSP Commissions where card payments have been processed and bank charges where bank transfers are required.
These charges will be deducted from the refund.

PENALTIES:

Penalties/ Revalidation fees are payable IN CASH before date of travel.

INFANTS & CHILDREN

Infants under 2 years of age are carried free provided they do not occupy a seat. Children under 12 years of age are carried at 70% of the adult fare except for Murchison to Kasese/Kihihi and internal flights.

PRIVATE CHARTERS

If the scheduled services do not meet your route or timings requirements, then a private charter may be the solution. Please do not hesitate to contact our charters desk (charters@aerolinkuganda.com) for a quotation to meet your needs.

KENYA & TANZANIA

AeroLink has associate companies, Airkenya Express based in Nairobi (Wilson) which provides schedule and charter services to the major game parks in Kenya, www.airkenya.com and Regional Air Services based in Arusha, which provides scheduled services in the North of Tanzania, Zanzibar and charter flights throughout Tanzania www.regionaltanzania.com. Their services can be booked through AeroLink Uganda offices.



GENERAL CONDITIONS:

1. CHECK IN TIME is 90 minutes before flight time in Entebbe International Airport. Gate closes 30 minutes before departure time after which passengers will not be allowed to check in. Check in time from all bush airstrips is 45 minutes before departure time. AeroLink Operations can be reached on the morning of schedule flights to get approximate arrival and departure times for various bush airstrips. We recommend Check-In online to save time at the terminal.
2. The company reserves the right to re-allocate seats if the passengers have not checked in 30 minutes before the scheduled flight.
3. On all services the luggage allowance is 15 kilos in soft bags. These allowances shall include all hand baggage. The carriage of excess baggage is at the sole discretion of the company after taking into consideration the number of passengers booked. When excess baggage is carried it will be charged at the prevailing freight charges.
4. Freight is carried strictly on space availability basis. The company does not accept any liability for any direct or consequential costs arising from any delays in carriage due to any reasons whatsoever. In the event of the freight being lost or damaged during carriage then the company's liability is limited to a maximum of Ushs 2500 per kilo. No liability is accepted for cash, jewelry or other valuables. All claims for such events must be made in writing within 7 days of their occurrence.
5. Smoking is not permitted on any aircraft. Designated smoking areas at passenger terminals must be adhered to.
6. The company is not responsible for any direct or consequential costs resulting from any delays to its services.
7. AeroLink requires that it be informed in advance of persons with disabilities, physical challenges, illnesses or old age. If such a person is unable to lift themselves, reach an emergency exit unaided, communicate with the crew and unfasten a seat belt; such persons must be accompanied by two persons who will assist them during embarking and disembarking the aircraft and in cases of an emergency.
8. The carriage of firearms, ammunitions and dangerous goods is strictly prohibited
9. If for any reasons of safety an aircraft is unable to land at an airstrip, the company reserves the right to fly the passengers to the nearest alternative airstrip. The company is not responsible for any consequential costs resulting from this.

MINIMUM NUMBER OF PASSENGERS TO OPERATE A FLIGHT

- Minimum number to operate to/from Kasese airstrip is 2pax
- Minimum number to operate to/from Murchison Falls National Park (Bugungu, Pakuba and Chobe) is 4pax. This flight will operate daily except in March, April, May and November.
- Minimum number to operate from Murchison Falls National Park (Bugungu, Pakuba and Chobe) to Kasese and Kihhi is 4pax. This flight will operate daily except in March, April, May and November.

FREIGHT & EXCESS BAGGAGE

Charged at US\$5 per kilo OR equivalent in Uganda Shilling.

Freight is carried strictly on a space availability basis. To accommodate additional luggage, please book and pay for an additional freight space in advance. The extra space will allow for 75kgs/165lbs excess luggage. Kindly contact AeroLink reservations to book. Please note that any additional luggage must still meet the baggage policy.

The Freight Space is charged at a child's rate + taxes due to V.AT & Surcharges. Routes where child fare is not applicable, full rate will apply.

Agency Name

Agency Signature.....

Date and Agency rubber stamp.....



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